The following agencies have set up websites with information to help students affected by the ITT closures:

The California Bureau for Private Postsecondary Education has set up a website for ITT students with information regarding the school closure:

http://bppe.ca.gov/students/itt_closure_information.shtml

The US Department of Education will conduct several webinars from September 7 until September 22 to address student concerns. Registration information is available at the following websites:

http://fsatraining.acms.com/ittschoolclosureinformation

Additional general information regarding applying for a loan discharge is available at the following website:


**FAFSA**

**Q. If I attend another school, do I need to file a new FAFSA**

A. No – if you enroll in another school for the 2016-2017 school year, just log into your 2016-2017 FAFSA and add your new school to the list of schools you want to receive your information.

**BOG (Board of Governors) FEE WAIVER**

**Q. Do I qualify to have my Palomar College fees waived?**

A. If you meet the financial need criteria, are eligible for a special veterans’ dependents waiver or are currently receiving benefits from CalWorks, General Relief or SSI, you are eligible to have the in-state enrollment fees waived at a community college. You must complete a FAFSA form, a BOGW form or provide documentation of one of the other eligible benefits.

https://www2.palomar.edu/pages/fa/bogw/
FEDERAL STUDENT LOANS:

Q. Since I was unable to complete my program, do I still have to repay my student loans?

A. Yes – unless you meet the following criteria for a loan discharge. This only applies to your Federal Direct Student Loan. Any loans or payment plans made directly with your school must be resolved with the school.

Discharge Criteria:

You may be eligible for a 100% discharge of your Direct Loans, Federal Family Education Loan (FFEL) Program loans, or Federal Perkins Loans under either of these circumstances:

- Your school closes while you're enrolled, and you do not complete your program because of the closure. If you were on an approved leave of absence, you are considered to have been enrolled at the school.
- Your school closes within 120 days after you withdraw.

You are not eligible for discharge of your loans if your school closes and any of the following is true:

- You withdraw more than 120 days before the school closes.
- You are completing a comparable educational program at another school
  o through a teach-out agreement with the school,
  o by transferring academic credits or hours earned at the closed school to another school,
  o or by any other comparable means.
- You have completed all the coursework for the program, even if you have not received a diploma or certificate.

Q. How can I find out if I had a federal student loan?

A. To determine if your loan was processed, go to the NSLDS website for students. This website has a record of all of your federal student aid including loans:

https://www.nslds.ed.gov/nslds/nslds_SA/

Q. Do I have to start making payments on my loan now?

A. Your loan payments are deferred as long as you are enrolled at least half-time (normally 6 units) at an eligible institution. Interest begins accruing as soon as you are no longer enrolled half-time or more. Repayment begins 6 months after you are no longer enrolled. You should receive information from your loan servicer. Your loan servicer and their contact information are available on the NSLDS website listed above.
PELL GRANT

Q. Can I use my Pell Grant at another school?

A. ITT will perform a Return To Title IV (R2T4) calculation to determine the amount of Pell Grant and other federal aid that will be applied to any ITT charges. That will allow other schools to calculate the remaining amount of Pell Grant that will available to you this academic year.

CAL GRANT

Q. What will happen to my Cal Grant?

A. We have not received any special instructions from the California Student Aid Commission (CSAC). If you are re-enrolling in another college, contact CSAC to change your school. If you are not immediately enrolling in another college, contact CSAC to request a Leave of Absence from the Cal Grant Program so that your eligibility is not terminated.

Students’ Rights

The Bureau wants students to know that they have rights when their school closes.

- Students Have the Right to Request a Refund From Their School
- Students Have the Right to Request to Have Their Student Loans Discharged
- Students Should Contact Their Loan Servicer to Request a Loan Discharge
- If Students Aren’t Sure Who Their Loan Servicer is, They Should Contact the National Student Loan Data System
- Students Have the Right to Request Reimbursement of Their Tuition From the Student Tuition Recovery Fund
- Students Should Complete the Student Tuition Recovery Fund Application to Begin the Process
- Students Have the Right to Transfer to Another School
- Transferring Any Credits/Units to Another School May Affect a Student’s Eligibility for a Loan Discharge or Tuition Reimbursement
- Transfers Are at the Discretion of the New School
  ITT Tech students should refer to the Bureau’s Closed School Guide and the United States Department of Education’s ITT Tech School Closure Fact Sheet for additional information
  Note: Students should NOT pay companies for student loan "consolidation" or forgiveness services that their federal loan servicer provides on behalf of the United States Department of Education for free.

Transcript Information

ITT Tech has advised that students may request a copy of official transcripts via the ITT Tech Student Portal by clicking this link. Please use your student email and network password to login. Graduates may also request an official transcript via the Alumni website by clicking this link. Once the portal is no longer accessible, ITT Tech has instructed students to visit www.itt-tech.edu to obtain records and other key contact information. The site will house links to request your transcript, education verification, and other information.
Veteran Student Information

Veteran students are encouraged to visit the GI Bill Web site at [www.benefits.va.gov/gibill/](http://www.benefits.va.gov/gibill/) to access the GI Bill Comparison Tool which streamlines information into an easy-to-use online tool that provides information to calculate benefits and research approved programs, tuition/fees, housing allowance, graduation and loan default rates.

The US Department of Veterans Affairs (USDVA) administers the GI Bill, and makes all determinations related to Veteran education benefit eligibility and payments. The USDVA also regulates entitlements paid to Veterans and performs all calculations. All questions regarding eligibility and payment of GI Bill benefits must be directed to the USDVA at 1-888-GIBILL1.

- Review the California Department of Veterans Affairs (CalVet) ITT Withdrawal Fact Sheet
- VA will not pay GI Bill education benefits at an unapproved institution
- Only the USDVA can provide assistance or address questions related to GI Bill eligibility or payment
- Questions or concerns related to ITT Tech and its schools should be directed to ITT Tech representatives
- Visit USDVA’s GI Bill website at [www.benefits.va.gov/gibill/](http://www.benefits.va.gov/gibill/) to access education benefit information
- Visit the CalVet Web site at [https://www.calvet.ca.gov](https://www.calvet.ca.gov) to obtain assistance with other Veteran needs and services

For additional information, students can contact the Bureau at (888) 370-7589. Students can also check the Bureau’s Web site along with its Facebook and Twitter pages regularly for updated information on the ITT Tech school closure.