

Position Title

Desktop / Field Support Technician

- Part Time

Organization Name

Strategic IT Group

Organization Background/Information:

Strategic IT Group is a team of top-notch IT providers and knowledgeable professionals constantly working to maintain extensive technical expertise as well as personal involvement in the business community of San Diego County.

We provide a full range of IT solutions including systems design, project management, implementation, support, managed services, cloud migrations, cyber-security audits, and complete outsourcing for businesses demanding high productivity systems.

Key Responsibilities

Responsibilities

- Perform equipment exchange, software installations and program updates, troubleshooting and problem resolution on computer and other office technology
- Assist users to resolve computer related problems such as inoperative hardware or software
- Provide support remotely with some travel required using one's personal vehicle to provide support on-site
- Willing to work various shifts, able to work 10 – 15 hours per week with possibility of weekends as needed due to vacation coverage or planned weekend upgrades

Qualifications/Minimum Requirements

Desired Qualifications

- Strong interest or experience in supporting desktop hardware, operating systems, peripherals & applications
- Growing knowledge of desktop hardware, software and related technologies
- Growing knowledge of small office Wi-Fi routers and access points
- Growing knowledge of DNS and related technologies
- Strong problem-solving skills and resolution experience (desktop and network troubleshooting)
- Information Technology / Computer Science degree in progress; A+ certification
 - o Both of these are preferred but not required
- Proficient skills in Microsoft Office: Word, Excel and Outlook
- Strong communication (both verbal and written) and decision-making skills
- Ability to work with minimal supervision primarily from home
- Highly organized and detail oriented; ability to prioritize daily tasks

Work Hours

10 - 15 hrs / wk

Compensation

Hourly

Pay Rate

\$13 - \$17

Do You Have Other Supporting Documents?

No

Interested Candidates Submit Application To:**Name**

Don Sando

Email

admin@StrategicITG.com

Website

<https://strategicitg.com>

Address

work from home or on customer site
California San Diego County
United States
[Map It](#)

Job Announcement Closing Date:

12/31/2019